

Key Statistics

Tending Citizens Advice Bureau (m..

2020-21 Q4
2021-22 Q1
Q2
Q3
Q4



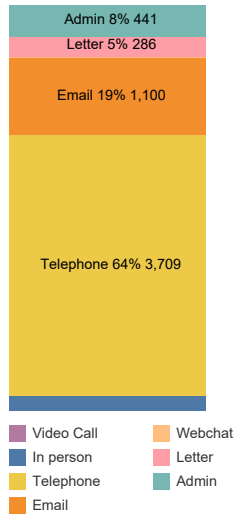
Summary

Clients	2,252
Quick client contacts	1,648
Issues	8,765
Activities	5,753
Cases	2,374

Outcomes

Income gain	£180,762
Re-imbursements, services, loans	£11,095
Repayments rescheduled	£150

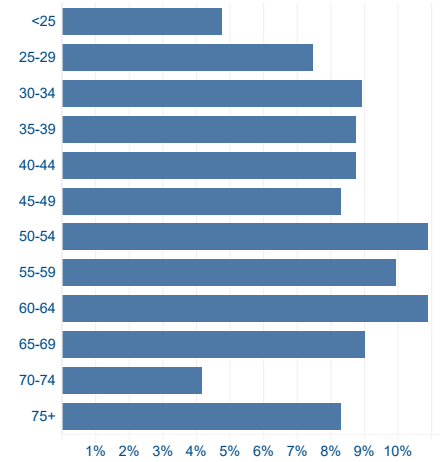
Channel



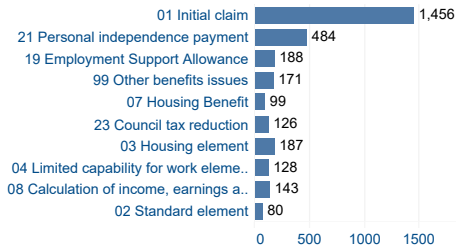
Issues

Issues	Clients
Benefits & tax credits	687
Benefits Universal Credit	576
Consumer goods & services	128
Debt	304
Education	8
Employment	187
Financial services & capability	47
GVA & Hate Crime	45
Health & community care	90
Housing	400
Immigration & asylum	23
Legal	132
Other	170
Relationships & family	242
Tax	35
Travel & transport	40
Utilities & communications	168
Grand Total	8,765

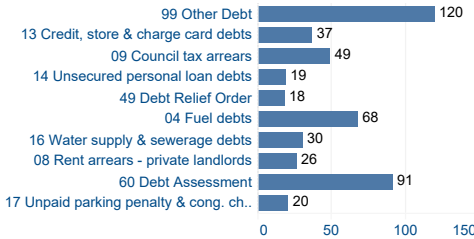
Age



Top benefit issues



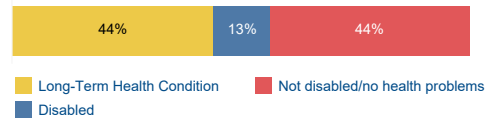
Top debt issues



Gender



Disability / Long-term health



Ethnicity

